

Hours Lost Due to Work Related Injury/Illness Emergency Services



KPI Owner: Jordan Mudd

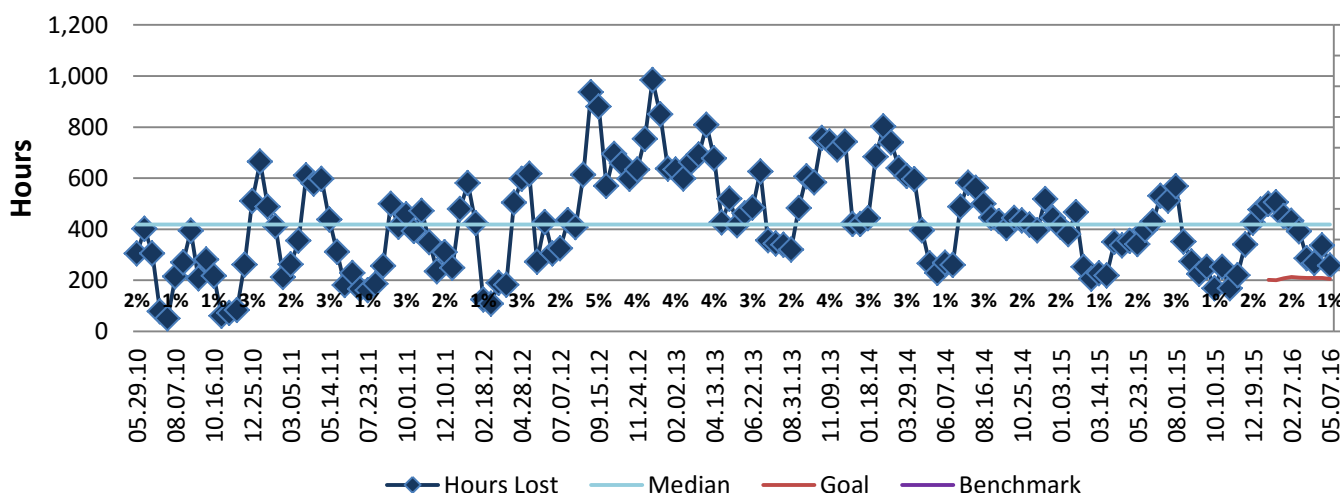
Process: Employee Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY15 Avg 335 hrs/ pay period (1.8%) Goal: Reduce hours lost to 1.2% (one standard deviation below CY2015 average) Benchmark: No comparable external benchmark	Data Source: Payable Time PeopleSoft Goal Source: Dept Management Team Benchmark Source: N/A	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: Continue work to improve case management in collaboration with WC adjuster. Implement Fit Responder injury prevention program. Improve RTW process.

How Are We Doing?

01.03.16-05.07.16 CY-to-Date Goal	01.03.16-05.07.16 CY-to-Date Actual		04.24.16-05.07.16 Goal	04.24.16-05.07.16 Actual	
1,870	3,429		206	257	
Hours	Hours		Hours	Hours	

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05.10.15-05.07.16 Pareto Analysis

